OS Departmental Detailed Risk Report

Report Author: Esther Sumner **Generated on:** 27 September 2017



Rows are sorted by Risk Score

Code & Title: OSD Department of Open Spaces Risk Register

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD 005 Pests and Diseases	Causes: Inadequate biosecurity; purchase or transfer of infected trees, plants, soil and/or animals; 'natural' spread of pests and diseases from neighbouring areas. Event: Sites become infected by animal, plant or tree diseases e.g. Oak Processionary Moth (OPM), foot and mouth, Massaria, Ash Die Back, Salmonella (DT 191a), Leaf Miner Moth Impact: Service capability disrupted, public access to sites restricted, animal culls, tree decline, reputational damage, increased cost of monitoring and control of invasive species, risk to human health from OPM or other invasives, loss of key native species, threat to existing conservation status of sites particularly those with woodland habitats. invasives	Likelihood	16	The increasing risk score reflects the very high level of concern around the continued spread of pests, particularly Oak Processionary Month (which can be damaging to human health). The department continues to engage proactively with the Forestry Commission to monitor and control OPM, but it is continuing to spread. Epping Forest has also been affected by Ramorum this year. We are not anticipating a reduction in this risk. 27 Sep 2017	Impact	12	31-Mar- 2019	Increased Risk

					Score
Action no, Title,	Description	Latest Note	Managed By	Latest Note Date	Due Date
Divisional	Implement the actions associated with the following divisional risks: OSD CC 011 OSD EF 007 OSD EF 008 OSD NLOS 004 OSD P&G 004 OSD TC 004	Ramorum has been tackled at Epping, although we are monitoring additional outbreaks. Steps are being taken to monitor the spread of OPM across our sites, and can be found in detail in divisional risk registers	2	27-Sep- 2017	01-Apr- 2019

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Sco	ore	Risk Update and date of update	Target Risk Rating & Score	Target Date	Current Risk score change indicator
OSD 006 Impact of Housing and/or transport development	Cause: Pressure on housing and infrastructure in London and South East; failure to monitor planning applications and challenge them appropriately; challenge unsuccessful; lack of resources to employ specialist support or carry out necessary monitoring/research, lack of partnership working with Planning Authorities Event: Major development near an open space Impact: Increase in visitor numbers, permanent environmental damage to plants, landscape and wildlife, air and light pollution, ground compaction and resulting associated effects on tree and plant health. Wear and tear to sports pitches. Lack of budget to facilitate repairs, potential for encroachment.	Impact		This risk continues to be rated red due the work required across the open spaces sites to protect the sites from the impact of developments. Each of the Superintendents and their teams continues to monitor planning applications with the local area and to respond to applications of concern 27 Sep 2017	Impact	31-Mar- 2019	Increased Risk Score

Action no, Title,	Description	Latest Note	Z J	Latest Note Date	Due Date
OSD 006 d		Officers throughout the department continue to monitor this risk on a divisional basis and	Andy Barnard;	27-Sep-	01-Apr-

delivery of risk	Implement the actions associated with the following divisional risks: OSD EF 010 OSD P&G 007 OSD TC 002	2 2	Martin Rodman; Paul Thomson	2017	2019
	OSD NLOS 011				

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD 007 Maintaining the City's water bodies	The City is responsible for a number of water bodies, some of which are classified as "Large Raised Reservoirs" under the provisions of the Reservoirs Act 1975 and the Flood & Water Management Act 2010. Failure to adequately manage and maintain the City's reservoirs and dams could result in leaks, dam collapse or breach. For some of the City's large raised reservoirs there is the potential for loss of life, damage to property and infrastructure in the event of dam collapse or breach, and the associated reputational damage.	Impact	16	This risk is currently rated red in reflection of the City Engineer's advice to reflect the worst case scenario. Open Spaces and City Engineers will be holding a workshop to consider the risks associated with each of the water bodies. This will give consideration to a range of factors including those water bodies which are in cascade, so could be impacted by provisions in the Flood & Water Management Act 2010 coming into force. The City Engineers and the Panel Engineer continue to monitor and manage the City's water bodies in accordance with best practice and relevant legislation. 27 Sep 2017		8	31-Mar- 2018	No change

Action no,	Description	Latest Note	Managed By	Latest	Due Date
Title,				Note	

				Date	
	Implement the actions associated with the following divisional risks: OSD EF 004 OSD TC 006	Any major issues are escalated to SLT or beyond as necessary.	Andy Barnard; Paul Monaghan; Paul Thomson; Bob Warnock	2017	31-Mar- 2018
OSD 007 a Workshop and production of summary document	A workshop will be held with the City Engineers to consider the risks associated with each of the water bodies. A summary document will be produced which summaries the risks and other factors such as cascades, shared ownership, damn condition and any required works.	developed where necessary. Further detail can be found in divisional risk registers. A workshop will be held to reassess the risks associated with each water body	Andy Barnard; Paul Monaghan; Paul Thomson; Bob Warnock	2017	31-Mar- 2018

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date	Current Risk score change indicator
OSD TBM 001 The Effect of Terrorism on the Tourism Business at Tower Bridge & Monument 09-Mar-2015 Chris Earlie	Cause: An act of terrorism in the heart of London. Event: Tourists avoiding visitor attractions in London including those owned/ operated by the City of London Corporation (in particular The Monument and Tower Bridge). Impact: Significant loss of income and footfall over a prolonged period, service budget reconfiguration.	Impact	12	No change to current assessment. Attend C of L Security Advisory Board every month to liaise with Town Clerk and colleagues at other high profile sites. All staff attend Project Griffin and Tower Bridge Security Awareness Training. 08 Sep 2017	Impact	12	31-Mar- 2018	No change

Action no, Title,	Description	Latest Note	2 ,	Latest Note Date	Due Date
OSD TBM 001a CoLP Counter Terrorism Section Liaison	Terrorism Section and any actions identified are implemented.	Regular liaison and Protective Security Improvement Activity Assessments are undertaken with the counter terrorism team.		I	29-Dec- 2017

OSD TBM 001b Site Security	A continuous programme of improvements to CCTV hardware as well as security staff learning and development is in place.	· · · · · · · · · · · · · · · · · · ·	29-Dec- 2017
	 All staff attend Project Griffin/ Argus and also in house security awareness workshops. Daily briefing also highlight any on going/ current issues.		29-Dec- 2017

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD 004 Poor Repair and Maintenance of buildings	Causes: Inadequate planned and/or reactive maintenance; failure to identify and communicate maintenance issues Event: Fail to meet statutory regulations and checks. Operational, OS residential or public buildings deteriorate to unusable/unsafe condition. Impact: Service capability disrupted; ineffective use of staff resources; damage to corporate reputation; increased costs for reactive maintenance and lack of budget to replace. Delay will have operational impact. Poor condition of Assets, loss of value.	Impact	8	This risk has be given a decreased risk score which reflects the positive feedback about the new maintenance contractor. The new contractor has been familiarizing themselves with the sites, conducting asset verification exercises and have started repairs and maintenance onsite. The new contract was let on a different basis to the previous contract, and a number of specialist areas were left out, including cremators and swimming pools. It is anticipated that the appointment of specialist contractors for these areas will improve performance in the future. The cremator contract has been let and the swimming pool contract is in progress. 27 Sep 2017	Impact	8	31-Mar- 2018	Decreased Risk Score

Action no,	Description	Latest Note	Managed By	Latest	Due Date

Title,			Note Date	
OSD 4 e Divisional delivery of risk actions	Implement the actions associated with the following divisional risks: OSD EF 002 OSD CC 003 OSD NLOS 008 OSD P&G 002 OSD TBM 003 OSD TBM 004 OSD TBM 006 OSD KH 003	,	•	01-Apr- 2019

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
OSD 001 Ensuring the Health & Safety of staff, volunteers, contractors and public	Causes: Poor understanding or utilisation of health and safety policies, procedures and safe systems of work; inadequate training; failure to implement results of audits; dynamic risk assessments not undertaken; contractors not complying with procedures and processes Event: Staff, volunteers or contractors undertake unsafe working practices Impact: Injury or death of a member of the public, volunteers, staff or a contractor	Impact	6	This risk remains static and is likely to remain so. This reflects the high level of effort which is put into managing health & safety together with a belief that it is not practical to bring this risk any lower. The target risk has therefore been adjusted accordingly. Timely investigation of accidents is one of the performance indicators within the business plan. Last year the speed of investigations was significantly below target. The H&S manager has advised that investigation times probably reflect the complexity of some of the occurrences and also the impact of shift patterns on the speed of investigations. This matter has however been referred to the Health & Safety Improvement Group to consider further.	Impact	6	01-Apr- 2018	*

		The department continues to manage risk through the Health & Safety Improvement Group; use of generic and dynamic risk assessments; post-accident investigations and shared learning; and regular audits.		
10-Mar-2015		27 Sep 2017		No change
Colin Buttery				

Action no, Title,	Description	Latest Note	e ,	Latest Note Date	Due Date
Divisional delivery of risk	ı	·		· · · · · · · · · · · · · · · · · · ·	01-Apr- 2018

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date	Current Risk score change indicator
OSD 002 Extreme weather	Causes: Severe wind, prolonged heat, heavy snow, heavy rainfall – potential to increase with climate change Event: Severe weather at one or more site Impact: Service capability disrupted, incidents increase demand for staff resources to respond to maintain public and site safety, temporary site closures; increased costs for reactive management. Strong winds cause tree limb drop, prolonged heat results in fires, snow disrupts sites access, rainfall results in flooding and impassable areas. Damage/loss of rare/fragile habitats and species. Risk of	Likelihood	6	Each of the sites was able to respond well to the hot summer days and were well prepared for fire and crowd issues. As we move through the autumn, sites will ready themselves for the winter and the increasing potential for heavy winds and rain. The current static amber rating reflects a continued concern about the	Likelihood	6	31-Mar- 2019	•

injury or death to staff, visitors, contractors and volunteers. Damage to property and infrastructure. Colin Buttery		frequency of extreme weather events. 27 Sep 2017				Decreased Risk Score
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Action no, Title,	Description	Latest Note	Managed By	Latest Note Date	Due Date
OSD 2 a Divisional delivery of risk actions	divisional risks:	readiness for weather-related events	Andy Barnard; Martin Rodman; Paul Thomson; Bob Warnock	1	31-Mar- 2019